

Job Posting: Health Communication Associate

(2 Full-Time Positions in Northampton, MA or Rockville, MD)

This is us

CommunicateHealth is a mission-based consulting company that helps public and private sector organizations simplify health information. We design healthcare services, personal health tools, public health and emergency communications, and innovative interactive media. We employ a talented team of plain language writers, designers, developers, researchers, and usability specialists dedicated to creating health information and services that are attractive and easy to use. We're committed to making a difference in the world and in the lives of our employees. Check us out at www.communicatehealth.com.

This is you

You are a motivated self-starter with excellent organizational skills and a strong interest in health communication. Your perfectionist's eye for detail applies whether you're coordinating schedules, crafting an email, or capturing meeting notes. You are comfortable holding all the pieces of a project and can follow-up on action items with colleagues to see tasks through to completion. In addition, you:

- Maintain strong writing, editing, and proofreading skills — and can perform writing assignments with little supervision.
- Are an effective verbal communicator, both in-person and by telephone.
- Have the ability to work on multiple time-sensitive projects with ease.
- Thrive in a fast-paced, flexible work environment.

Responsibilities

Provide support for health communication, content development, website maintenance, and formative research projects. Tasks may include:

- Writing content for print and interactive tools
- Helping to maintain content and images for large federal health websites
- Conducting Internet research and environmental scans
- Providing support for research projects such as scheduling research participants and taking notes



Coordinate day-to-day activities of projects. Tasks may include:

- Supporting multi-disciplinary teams of writers, designers, researchers, and web developers
- Scheduling client and team meetings
- Drafting meeting agendas and taking meeting notes
- Maintaining project schedules and timelines

Support internal CH work. Tasks may include:

- Onsite administrative tasks
- Interfacing professionally with high-level clients
- Picture Public Health maintenance and research

Qualifications

- You hold a Bachelor's degree in a related field such as communication, public health, English, or the social sciences.
- You have at least 1-2 years of professional experience.

Preferred

- You have experience with project coordination, including the development and control of schedules and timelines.
- You have experience in office administration in a busy environment with a mix of remote and on-site staff.
- You have experience with health communication and/or formative research projects.
- You have experience in website content maintenance including content management systems such as Drupal and basic HTML.
- You are familiar with Mac operating system and software.
- You have demonstrated familiarity with health literacy principles.
- Solid working knowledge of common operating systems and software including iOS for Mac. Comfortable with digital-based work, especially digital project management and collaboration tools and video conferencing.



How To Apply

Please send cover letter and resume to admin@communicatehealth.com.

CommunicateHealth is committed to workplace diversity and providing equal employment opportunities for all qualified applicants and employees. We offer highly competitive salaries.

As federal contractors, we are required to ask applicants to submit a voluntary Demographics form, at www.communicatehealth.com/company/contact/. No personnel selections are made based on this information.

